



A SMALL PRICE FOR PEACE OF MIND

BPP's must be purchased on day of sale

Frame	\$45
7-Day Drivetrain*	\$75
7-Day Frame & Drivetrain*	\$115
14-Day Drivetrain*	\$115
14-Day Frame & Drivetrain*	\$150

Indiana Auto Auction's "Buyer Protection Plan" (BPP) is a tool that we provide to help make your bidding and buying time more productive. Fundamentally, all of the representations made in the course of offering a vehicle for sale at IAA are made by and are the responsibility of the seller. The responsibility for confirming those representations in a timely manner (see the "General Policies" – Arbitration) falls with the buyer.

The "BPP" allows you, the buyer, to hire us to carry out those confirmation responsibilities and, if necessary, to begin the process of arbitration in the event of a discrepancy. The "BPP" additionally provides you with the assurance that, in the event of an arbitratable drivetrain* issue that is not detected in the inspection of the vehicle, you will have our support and participation in resolving that problem.

HOW IT WORKS

1. Take your purchase agreement (pink sheet) to customer service.
2. Online buyers will receive a phone call from IAA staff after each vehicle purchase, and will be asked whether or not they would like a "BPP" on qualifying units. If an online buyer chooses not to purchase a "BPP", the vehicle will be treated as an in-lane purchase with arbitration time limits expiring at the end of sale day.
3. When the vehicle arrives at your dealership, perform a standard safety & service inspection.
4. If a defect or required repair surfaces in a system or component that is specifically covered by the auction's policy within the required "BPP" time (either 7 or 14 days) the auction, at its discretion, will cancel the sale or repair the vehicle up to a maximum amount of \$1000 for 7-day coverage and \$1500 for 14-day coverage.

BPP CONDITIONS

1. Only "Green Light" vehicles 15 calendar years and newer with less than 150,000 miles are eligible.
2. IAA must receive notice of any problems by the close of business either 7 or 14 days following the sale, depending upon the program option purchased. Sale Day is Day #1. The vehicle must be delivered at the buyer's expense to IAA for repairs.
3. Verification of diagnosis and repair estimates will be provided by IAA, or at a shop selected by IAA. The auction, at its discretion, will cancel the sale or repair the vehicle.
4. Vehicles that have been damaged or misused after leaving the auction premises or have 150 or more additional miles on the odometer from the time of purchase are disqualified from "Plan" eligibility.
5. IAA is limited to a maximum of \$1,000 for 7-day coverage or \$1,500 for 14-day coverage in U.S. dollars for repair per vehicle.
6. Any compensation, price adjustment or repairs made under the "Buyer Protection Plan" are subject to IAA's General Policies and may change from time to time without notice;
7. "Buyer Protection Plan" Coverage applies to the initial wholesale auction vehicle purchase and is not transferable to any other wholesale or retail transactions.
8. Online buyers who purchase an eligible vehicle and cannot be reached by IAA staff on Sale Day will receive and be charged for a 7-Day Frame & Drive "BPP" on said vehicle.

**Drivetrain is limited to Motor, Rear-end, Transmission, and 4x4. Noises or conditions that are inherent or typical to a particular model or manufacturer are not covered by this warranty.*

***It is the responsibility of each customer to thoroughly review and be familiar with IAA's General Policies. General Policies are available at www.indianaautoauction.com and identify all covered systems and additional information. Indiana Auction Auction's Policies are consistent and primarily follow National Auto Auction Association guidelines (exceptions are noted).*